

Welcome to the Department of Veterans Affairs, and *thank you* for your service to our country. The VA was established for one purpose

“To care for him who shall have borne the battle and for his widow and his orphan...”

*Abraham Lincoln*

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## **Benefits and Services Available**

VA provides a wide range of benefits including, Disability, Education and Training, Vocational Rehabilitation and Employment, Home Loan Guaranty, Dependant and Survivor Benefits, Medical Treatment, Life Insurance and Burial Benefits. [VA Benefits in Brief](#) is a printable document that provides an at-a-glance description of VA benefits, as well as contact phone numbers and locations.

## **Eligibility for VA Benefits**

You may be eligible for VA benefits if you are a:

- Veteran, Veteran's dependent
- Surviving spouse, child or parent of a deceased Veteran
- Uniformed service member
- Present or former reservist or National Guard member

## **How to Apply for VA Benefits**

VA has several ways to apply for your benefits depending on your category and status.

- **The Pre-Discharge Program**

A joint VA and Department of Defense (DoD) program that affords service members the opportunity to file claims for disability compensation up to 180 days prior to separation or retirement from active duty or full time National Guard or Reserve duty (Titles 10 and 32). Read more on the [Pre-Discharge Program](#).

- **The VONAPP (Veterans On Line Application)**

The [VONAPP web site](#) is an official VA web site that enables service members, veterans and their beneficiaries, and other designated individuals to apply for benefits using the Internet.

- **Apply at your Local Regional Offices**

VA [regional offices](#) can assist you with filing the appropriate VA forms. In addition VSO's ([Veteran Service Organizations](#)) can assist you as well by answering general question and even petitioning on your behalf for services they believe you are qualified to receive.

Active Duty	Surviving Spouse/Child/Parent	Veteran/Veteran Dependan
Pre-Discharge Program	-	-
VONAPP	VONAPP	VONAPP
Local Regional Offices	Local Regional Offices	Local Regional Offices

## VA Structure

The Department is structured into three main service lines which provide the following benefits:

### •Veterans Benefits Administration

–All VA benefits - Compensation, Education, Home Loan Guaranty, etc.

–Administered by VA Regional Office

–[Locate a Regional Office](#)

### •Veterans Health Administration

–All VA health care services

–Administered by VA Medical Centers, Ambulatory Care & Community Based Outpatient Clinics, etc.

–[Locate a Medical Facility.](#)

### •National Cemetery Administration

–National and State Veterans Cemeteries

–Headstones , Markers & Presidential Memorial Certificates

–[Request burial in a Department of Veterans Affairs \(VA\) national cemetery](#)

## **Information and Assistance**

For more information about specific benefits, visit your nearest [VA regional office](#) or call one of our toll-free numbers.

### **Toll-Free Services**

Benefits Information & Assistance	800-827-1000
Health Care	877-222-8387
Education & Training	888-442-4551
VA Life Insurance	800-669-8477
Office of SGLI	800-419-1473
CHAMPVA	800-733-8387
Helpline (Agent Orange & Gulf War)	800-749-8387
Direct Deposit	877-838-2778
Headstones (status of claims only)	800-697-6947
Telecommunication Device for Deaf (TDD)	800-829-4833

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